

# Anthony F. Caruana

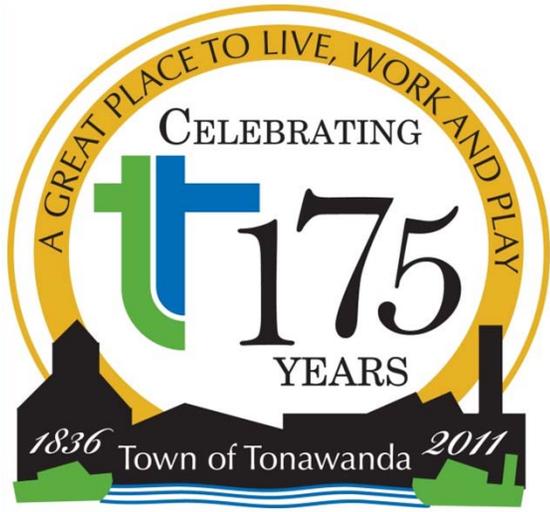
## TOWN OF TONAWANDA SUPERVISOR

### **State of The Town**

***175 Years Old***

Friday, March 18, 2011

Cardinal O'Hara High School, Tonawanda, NY



**Thank you sponsors**

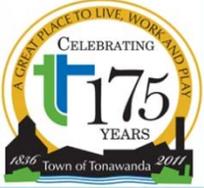


**Youth Parks & Recreation Department.**

**Thanks also too**

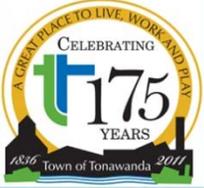
**OFFICE OF THE SUPERVISOR**

- **Rachelle Sacco-DiCarlo – Personal Secretary**
- **Donna Anderson – Part time Secretary**
  
- **Presentation – Jim Jones, Technical Support**



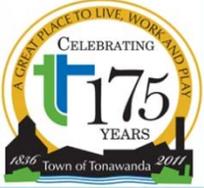
First Senior Officers  
Cardinal O'Hara





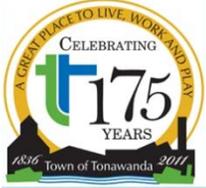
- NYS Assemblyman Robin Schimminger and staff
- NYS Senator Mike Ranzenhofer and staff
- County Legislators:
  - Kevin Hardwick, 10th District
  - Lynn Marinelli, 11th District
  - Tom Loughran, 14th District
- Kenmore Clerk, Kathleen Johnson





# Department Heads

Melissa Brinson	Town Clerk
Bradley A. Rowles	Highway Superintendent
Kenneth Maving	Director, Water Resources
John J. Flynn	Town Attorney
James Hartz	Director, Community Development
Denise Doxbeck	Clerk for the Justice Court
Carl Heimiller	Supervising Building Inspector
Edward D. Mongold	Comptroller
Michael J. Kaiser	Director Technical Support
Anthony J. Palombo	Police Chief
Paul H. Wolf Jr.	Assessor
Daniel J. Wiles	Director, Youth, Parks & Recreation
Sue Barnes	Grantmakers Advantage
Robert Dimmig	Director, Development Corporation



# 175th Sponsor recognition

## Grand Gala Sponsors

M&T Bank  
NRG Huntley Power LLC  
Premier Liquor

## Gold Sponsors

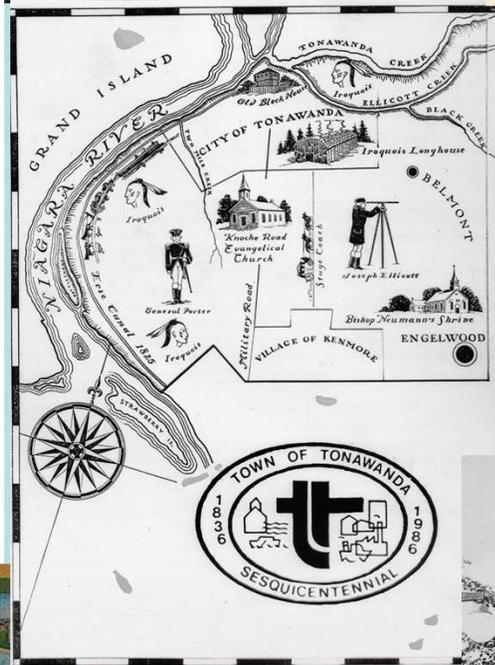
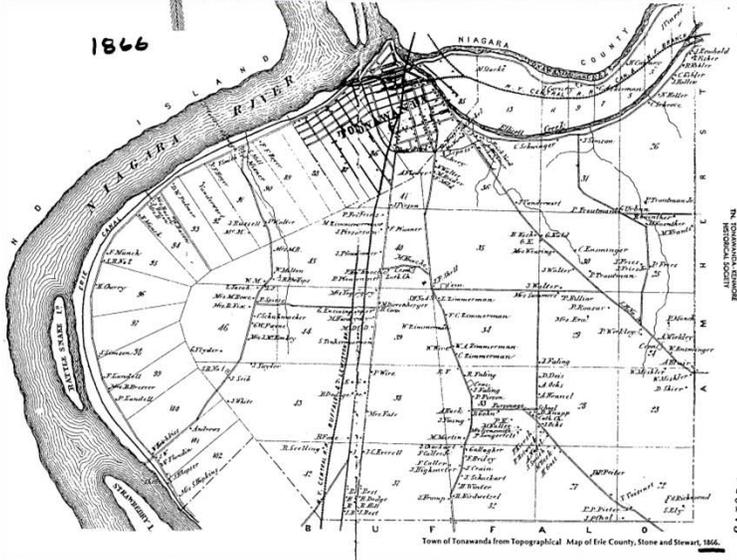
Kenmore Mercy Hospital  
Liazon Benefit Solutions, Inc.  
NOCO Energy  
Paddock Chevrolet  
Univera Healthcare  
GM Powertrain  
Cricket

## Silver Sponsors

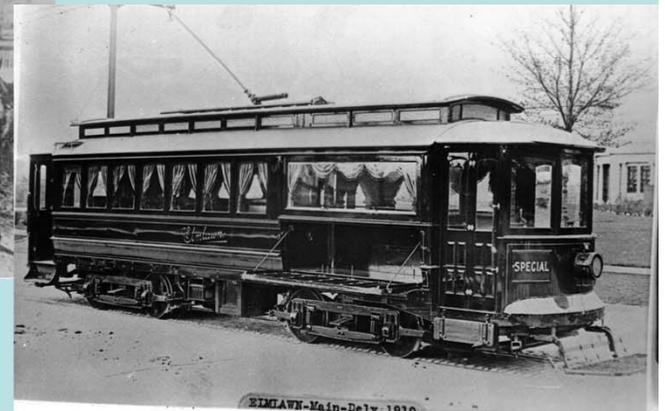
Ciminelli Real Estate Corp  
Dengler, Roberts, Perna Funeral Home  
Lakeshore Savings Bank

## Bronze Sponsors

AAA of WNY-Ken-Ton Office  
Aquajet Sewer Service Corp  
Best of Health  
Casullo's Automotive  
Dr. Andrew Soh  
Insurance Market Place Assoc.  
National Fuel  
Office Furniture Center  
The Tonawanda News



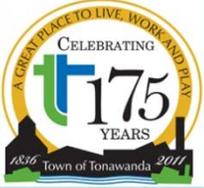






# MISSION OF OUR TOWN

- Provide the highest quality services, programs, facilities and environment at the lowest, most reasonable cost
- Promote stable, safe, peaceful, environmentally friendly and attractive neighborhoods
- Promote opportunities for business to invest and locate
- Develop and maintain the Comprehensive Plan

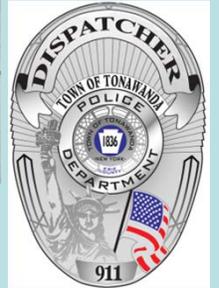
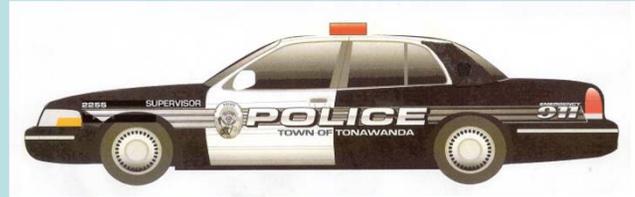


# TOWN OF TONAWANDA COMPREHENSIVE PLAN Goals and Vision

- The Town of Tonawanda will:
  - Strive to maintain a high quality of life and high level of services for its residents
  - Work to ensure the continued vitality of its neighborhoods
  - Strive to maintain a safe community
  - Retain a well-maintained, diverse stock of neighborhood residential properties that meets the needs of all residents
  - Promote attractive and well-planned economic development opportunities
  - Promote a safe and efficient transportation system for all modes of transportation
  - Support increased intermunicipal cooperation where appropriate
  - Support the preservation of environmental features and the continued mitigation of environmental concerns
  - Supply a well-maintained, cost-effective infrastructure system that provides good roads, ample safe public water, proper wastewater treatment and effective storm water management together with other utility service to support sustainable land use and economic development

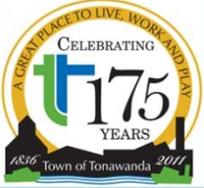


# POLICE DEPARTMENT



**Anthony J. Palombo**  
Chief of Police

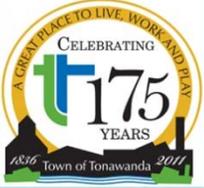
**Anthony F. Caruana**  
Supervisor



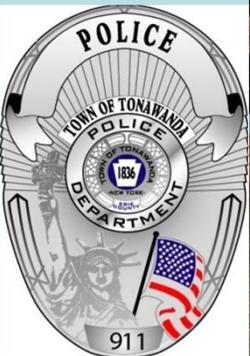
Calls: 56,268 – total  
- 6,656 – paramedic calls  
- 2,389 – fire calls

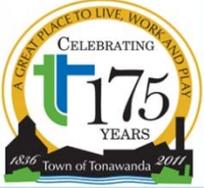
Miles: over 600,000





**Arrests 937**  
**Detained 1,092 prisoners**  
**Juvenile cases 700**  
**Animal Control Summonses 961**





## Family Offenses/Community Services

1,005 Domestic

280 Mental Illness/Alcohol abuse

## Satellite Offices

Parkside

Lincoln

17,452 Resident contacts

## Patrol

38 Details

198 summonses

4 Checkpoints

434 seatbelt/child restraint violations

1835 SHERIDAN DRIVE, BUFFALO, NY 14223



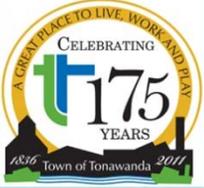
**HOW IT WORKS**

**Dispatch**  
The Town of Tonawanda Emergency Medical Unit and Police Department share many mutual benefits from their integration. These benefits translate into a high level of service for the citizens of the Town and Village. Through a centralized dispatch center, pertinent information is relayed to every police and EMS vehicle via an onboard computer system. This, in conjunction with standard radio communications, allows vital pieces of information to be passed down the line to all responding units. The Town of Tonawanda's paramedic units are one of the only units in the area to be so intimately linked to the 911 dispatcher. While most EMS agencies rely on radio-only communication, or very limited information via computer, the Town's paramedic service has a comprehensive description of the emergency situation well prior to arrival.

**Response**  
Any 911 call in the Town of Tonawanda activates a 'tiered' response system. This system enables dispatchers to efficiently send necessary units and personnel to a call. Not only does this prevent the depletion of available emergency resources in the Town, it also maintains a degree of privacy for the patient by preventing an unnecessarily large crowd of personnel from arriving at the scene. A 'tiered' system also decreases the likelihood of an emergency vehicle being involved in a collision by reducing the frequency of vehicles using lights and siren en route to the call. This protects both the community and emergency responders.

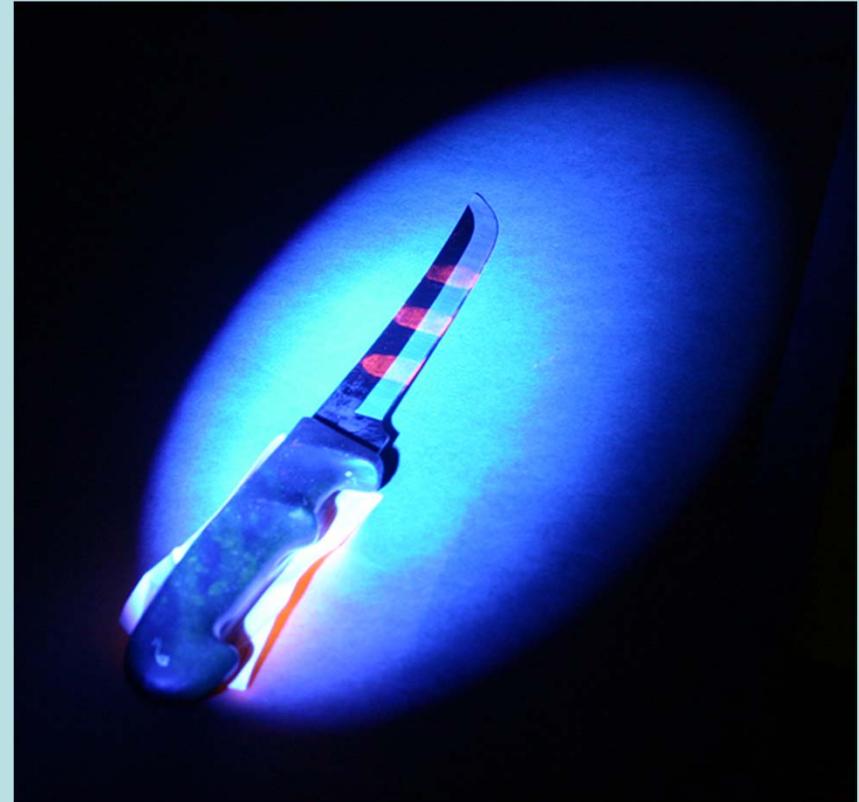
**Arrival & Care**  
Typically, due to deployment throughout the twenty square miles of the Town and the Village, police patrol officers are the first to arrive at emergency scenes. In the Village of Kenmore, the Kenmore Fire Department will be close behind. These trained first responders not only have the ability to provide oxygen and basic first aid to patients, but they ensure the safety of other emergency personnel at unstable scenes such as motor vehicle

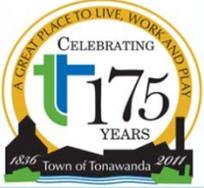




## Criminal Investigation Bureau

- 320 Investigations
- 369 Misdemeanor and felony arrests
- 49 violation arrests
- 418 Total Arrests





# PARAMEDICS



Unique Paramedic Service to Tonawanda  
Cynokits now carried by units  
2010 Chevy Suburban – James V. Ryan Foundation



**THE JAMES V. RYAN  
PARAMEDIC FOUNDATION**

The late Town Supervisor James V. Ryan once envisioned a team of paramedics that would provide the most advanced medical care possible to the citizens of the Town of Tonawanda. His dedicated and noble program eventually became the most trusted and most loved in the way of paramedic service in a revolutionary operation. For the last forty years, his vision has been a reality – a continuous striving with the changing needs of the community.

In honor of Supervisor Ryan, a 501(c)(3) volunteer and nonprofit organization was established in his name with the purpose of maintaining the emergency medical services in the local community. Since 1980, the James V. Ryan Foundation has provided equipment and additional personnel not only to the Town's paramedics, but to all emergency response agencies in the Town and Village.

The Foundation has been instrumental in securing new equipment for the paramedic unit. Over the years, contributions have included new paramedic uniforms, new vehicles and a rotating inventory of ambulances. The Foundation has provided advanced medical equipment (AEDs) for use in the local schools and the Village of Lawrence Park. Donations and funds raised from fundraisers, such as the "Run for the Fallen" and other special community programs, have also been used to purchase emergency response vehicles. It is through the generosity of the paramedics of the Town and Village that we are able to continue to deliver the highest level of pre-hospital medical care to the community.

While the operating costs of the Town's Emergency Medical Unit are primarily funded by the citizens, the James V. Ryan Foundation has raised over 1 million dollars by way of donations. It is through the generosity of the paramedics of the Town and Village that we are able to continue to deliver the highest level of pre-hospital medical care to the community.

To the citizens of the Town and Village, and to the members of the James V. Ryan Foundation and local emergency agencies, we appreciate the mission of the Town of Tonawanda Paramedics. Thank you.

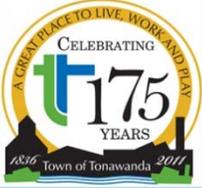
James V. Ryan Paramedic Foundation  
c/o Town of Tonawanda Paramedics Unit • 1833 Riverside Drive • Buffalo, NY 14223



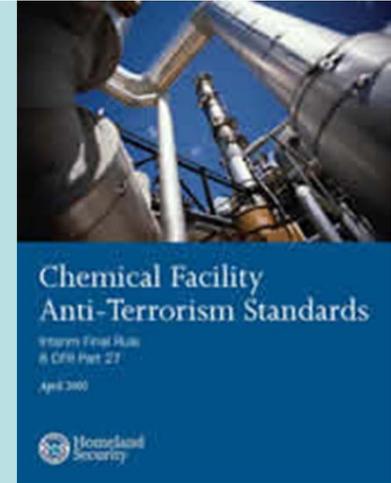

**Anthony J. Palombo**  
Chief of Police



**Carla E. Bevilacqua**  
Supervisor

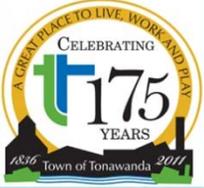


# Emergency Services Bureau



- Assisted with Automated Critical Infrastructure Assessment System
- Constructing Emergency Operation Center
- \$1.6 M Waterway Surveillance Grant





# **Comptroller's Office Edward Mongold**

## **Budget Highlights**

- **Improved AA2 credit rating**
- **Wastewater Treatment Centrifuge Project**
- **Water Sales**
- **Reduced budget \$740,000**
- **1.8% Lowest Increase in Tax Levy in 10 years**
- **Four Year Financial Plan**

## FUTURE BUDGET AND FISCAL CHALLENGES

- Sanitary Sewer Overflows, Unfunded Mandates
- Parker-Fries Sanitary Interceptor
- Older, fully developed town with static revenues and no growth
- Maintaining services at current levels
- Maintaining buildings and infrastructure
- Restructure & reorganize to keep pace





# Aging Infrastructure



Niagara River Intake - 1954

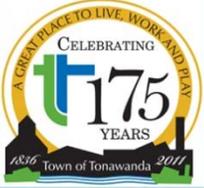
994-77





# Aging Infrastructure Brownfield Remediation





# COMMUNITY DEVELOPMENT

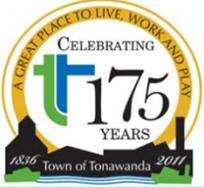
## JAMES HARTZ, Director

### Programs, Activities, Accomplishments

#### Block Grant Program

- **Neighborhood Redevelopment**
  - » 40 residences
  - » Waiting list of over 420 families since 2003
  - » 35 Sheridan-Parkside
  - » 11 Old Towne
  - » 58 Kenilworth
  - » 41 Homes assisted for weatherization
  - » 81 Homeowner counseling sessions





# COMMUNITY DEVELOPMENT 2010 Highlights

- Continue acquisition & demo of substandard housing
- New sidewalk on north side of Ensminger Road
- New Home in Old Town
- Assistance with Boys & Girls Club renovations
- 2 Homes in Sheridan-Parkside
- Home owner assistance
- Funding assistance for Brownfield cleanups
- 3 Recovery Act projects worth \$1.8M



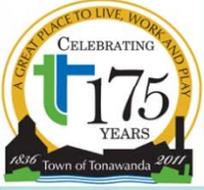


# HIGHWAY DEPARTMENT BRADLEY A. ROWLES, Retiring Superintendent

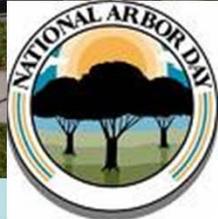
## 2010 Highlights

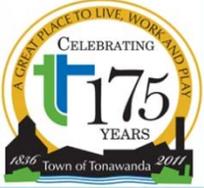
- 18 streets milled, new curbs
- 14.78 lane miles resurfaced
- 33,020 square feet sidewalk replaced
- 2,510 square feet driveway aprons replaced
- 7,078 tons of materials recycled thru curbside collection (45% of waste stream)
- Responded to 20,000 calls
- 7,800 tons of salt used
- Tree City USA – 13th consecutive year award
- Planted 421 trees
- William Swanson new Highway Superintendent





**RE-TREE** WNY  
RE-TREEWNY.ORG





# **JUSTICE COURT**

## **DENISE DOXBECK, Court Clerk**



**Honorable J. Mark Gruber**  
**Honorable Daniel T. Cavarello**

- **Collected \$2,039,108 (\$1,516,636 to Town)**
- **24,996 Criminal and Vehicle/Traffic Matters**
- **532 Small Claims and Civil Cases**
- **4,100 Parking Tags**
- **Justice Court Assistance Grant**
  - ✓ **\$10,125 – install multi function copier system**
  - ✓ **\$5,745 – court microphones and bench refinishing**



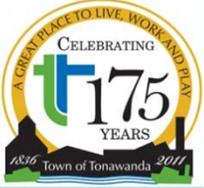


# Town Attorney

## John J. Flynn

- Former Town Judge and Councilman
- Navy Judge Advocate General
- Counsel to Town Board and Departments
- Deputies John Dorn and Mario Giacobbe





# Town of Tonawanda Building Dept.

## Carl Heimiller

### Supervising Building Inspector

#### Residential and Commercial Permits

- 348 Commercial, \$16.7M value
- 1136 Residential, \$8.5 M value

Permit Revenues \$393,000

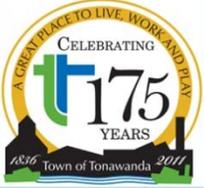
#### Permit Inspections

- 12,842
- 1149 Complaint reviews



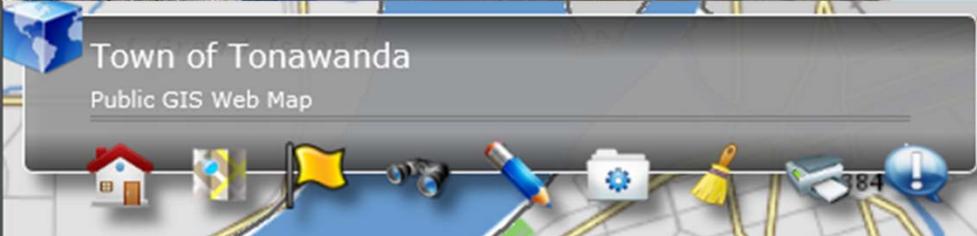
#### New Regulations

- Hot water tank, furnace and gas piping require permits
- “Amanda’s Law” requiring all residences to have carbon monoxide detectors



# Technical Support

30



- Parker-Fries Sewer Interceptor
- 30,000 SF of New Sidewalk
- Development Coordination in Riverfront Solar Park
- Administration of \$938,000 grant for Niagara River Watershed Management Plan
- Coordinate with Erie County Traffic Signal Replacements on Elmwood & Colvin
- Ensminger Road – RR Pedestrian Crossing completed
- Completed Two Mile Creek Improvements
- Completed Desmond-Dupont Drainage Improvements
- 5335 River Road Building Demolition and Site cleanup
- Secure our Schools closed circuit camera grant
- \$544,700 grant to install solar panels on 5 town buildings

# Technical Support Initiatives



- MS4 Stormwater Management
- Solar Panel Installation
- Tonawanda Sustainability
- Landfill Closure
- Desktop Virtualization
- Telephone system upgrade





# WATER RESOURCES DEPARTMENT

## Kenneth Maving, Director

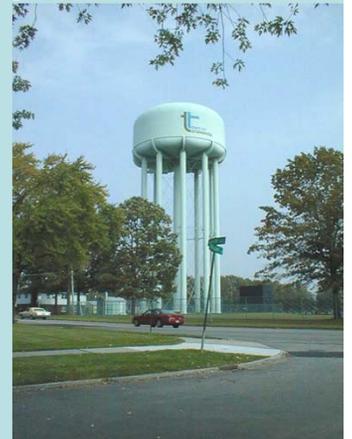
**Goal: To provide the highest quality of water and sewer services at the lowest rates in WNY while continuing to protect our environment.**

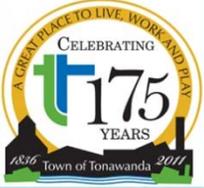
### **Water Treatment Division – Robert O’Keefe**

**4.5 billion gallons of water from Niagara River, treated and distributed in Town and Village**

**Enough to fill Aquatic Center pool 5,000 times**

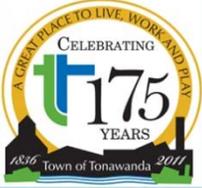
**No water bans or premium rates during peak demand**





# Water Treatment 4.5 billion gallons drawn



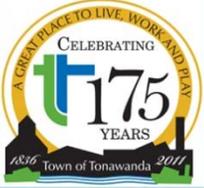


# WATER RESOURCES DEPARTMENT

## Water and Sewer Maintenance Division – J. Kirk Rowland

- 110.2 miles of sanitary and storm sewers cleaned
- 27,000 linear feet of sanitary and storm sewer lines inspected (TV)
- Responded to 340 water leaks, 33 sewer repairs, 58 hydrant repairs, 103 water valve repairs, sewer complaints and grinder pump service calls





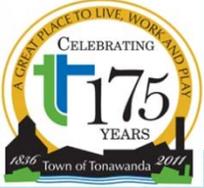
# WATER RESOURCES DEPARTMENT

**Wastewater Treatment Plant Division – Kenneth F. Maving**  
7.0 billion gallons of domestic and industrial sewage generated  
24 million pounds of sludge removed & incinerated

## **Projects:**

**Parker-Fries Sanitary Sewer Interceptor**  
**Two Mile Creek & Desmond-Dupont Drainage Improvements**  
**High Service Water Meter replacement**





# Parker-Fries Sanitary Sewer



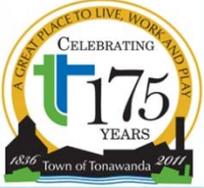




# YOUTH, PARKS & RECREATION

## Dan Wiles, Director



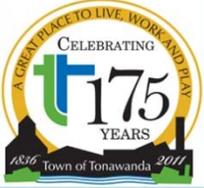


# YOUTH, PARKS & RECREATION

## Dan Wiles, Director

- **Expanded Veterans Memorial**
- **Hosted worlds largest synchronized swimming event**
- **Comprehensive plan completed**
- **New turf at Brighton Arena**
- **New Liner at Lincoln pool**
- **Playground Craft House at Lincoln**
- **Replaced parking lot at Kenmore library**
- **Replaced roof at Kenilworth Library**
- **Floating dock at Boat Launch**

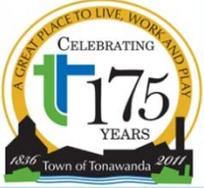




# YOUTH, PARKS & RECREATION

## Dan Wiles, Director

- Coordinating 175<sup>th</sup> Anniversary (Dodransbicentennial )
- Babe Ruth/Cal Ripken Baseball Programs
- More Spray Park Features
- Construct cart barn at courses
- Restroom at Expressway Diamonds
- Remodeled Senior's Center for Personnel Office
- Remodeling at Libraries
- Brighton Pool future
- Picnic shelters



# ASSESSOR'S OFFICE

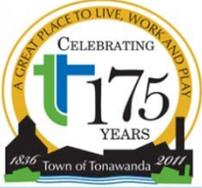
**Paul Wolf, Jr**

## **Assessment Roll –**

- 28,810 tax parcels
- 1,500 plus – in new construction
  - - building additions
  - - physical and economic changes

## **Review/Processed**

- 33,000 property tax exemptions
- 6,496 senior STAR exemptions
- 16,409 basic STAR exemptions
- 5,587 veteran's exemptions
- 2,000 property title transfers

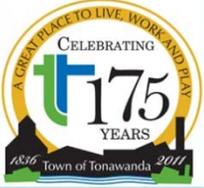


# ECONOMIC DEVELOPMENT

## ROBERT DIMMIG

- **Challenges**
  - Recovering from economic crisis
  - End of the Empire Zone program
  - Attracting new companies
- **Encouraging New Growth**
  - GM \$2.3 Billion investment past decade
  - Klein Steel, expansion & job additions
  - Life Technologies, 40 new job, \$16 M expansion
  - Anderson Equipment, \$5M investment property re-use
  - Waterfront Townhouses
  - Rite Aid
  - Family Dollar
  - Solar Energy
  - Tonawanda Sustainability

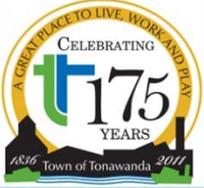




# ECONOMIC DEVELOPMENT



- **Empire Zone Impact**
  - 80 companies
  - 6,733 employed workers
  - \$378 million payroll these companies
  - \$26 million property and equipment
- **Program lifetime results**
  - 2,457 new jobs
  - \$558M wages
  - \$392M in investments in equipment & construction
  - Benefit \$218 for every 1 local dollar invested



# Office of Town Clerk Melissa Brinson

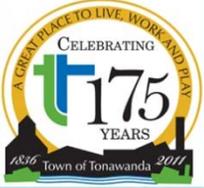
Processed over \$114 million dollars

## Initiatives

- Credit Card payments
- Passport application processing
- Website Redesign
- Records Management Study



A banner for the Town Clerk's office. On the left is the 'TONAWANDA TOWN CLERK' logo. The center features a collage of images including a building, record books, and a \$100 bill. On the right, there are documents from the 'New York State Department of Health' and a 'CERTIFIED TRANSCRIPT OF BIRTH STATE OF NEW YORK'. A green banner at the bottom lists services: 'Departments', 'Government', 'Services', 'Business', and 'Visitors'. A temperature indicator in the top right corner shows '51°F'.



# PERSONNEL DEPARTMENT

## Charles Naughton

- **513 full time**
- **550 part time and seasonal**
- **495 retirees**

### **Accomplishments & Goals**

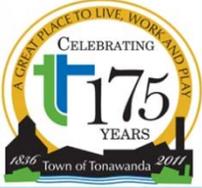
- **Planning & applying “Best Practices” for human resource administration**
- **Active in Technology Committee**
- **Labor renegotiations**
- **45% Reduction in Workers Compensation claims**
- **New Office location at 291 Ensminger Road**



# Grantmakers Advantage

## Sue Barnes

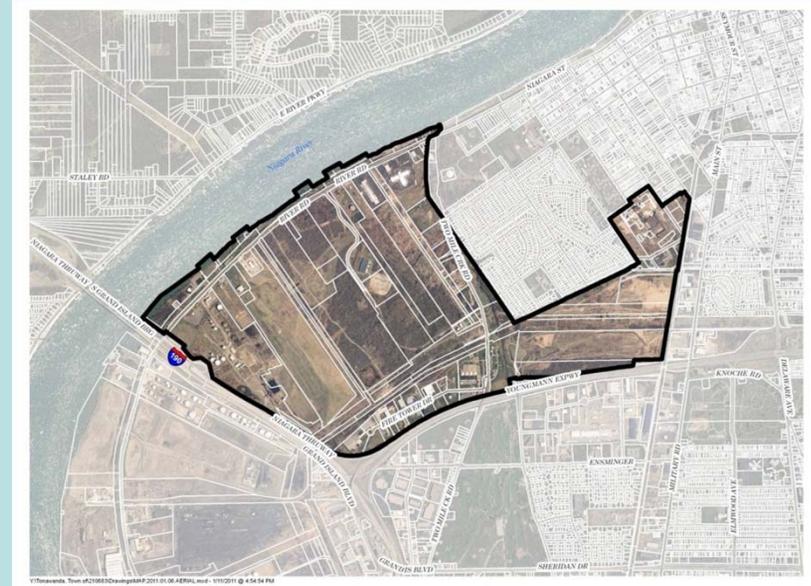
- **Over \$1,800,000 grants**
  - **\$1.6 USDHS Maritime Surveillance System**
  - **\$60,000 for Expressway Diamond's restroom**
  - **\$45,000 Document scanning of Building records**
  - **\$40,000 expansion for Veterans memorial**
  - **\$25,000 Domestic Violence Prevention**
  - **\$18,000 tactical Vests for SWAT**
- **Ongoing management of over \$6,000,000**
  - **\$1,000,000 industrial access infrastructure**
  - **\$545,000 solar panels on 5 town buildings**
  - **\$500,000 Technology upgrades**
  - **\$938,000 partnership grant with Buffalo Niagara Riverkeepers**

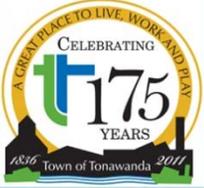


# Conclusion

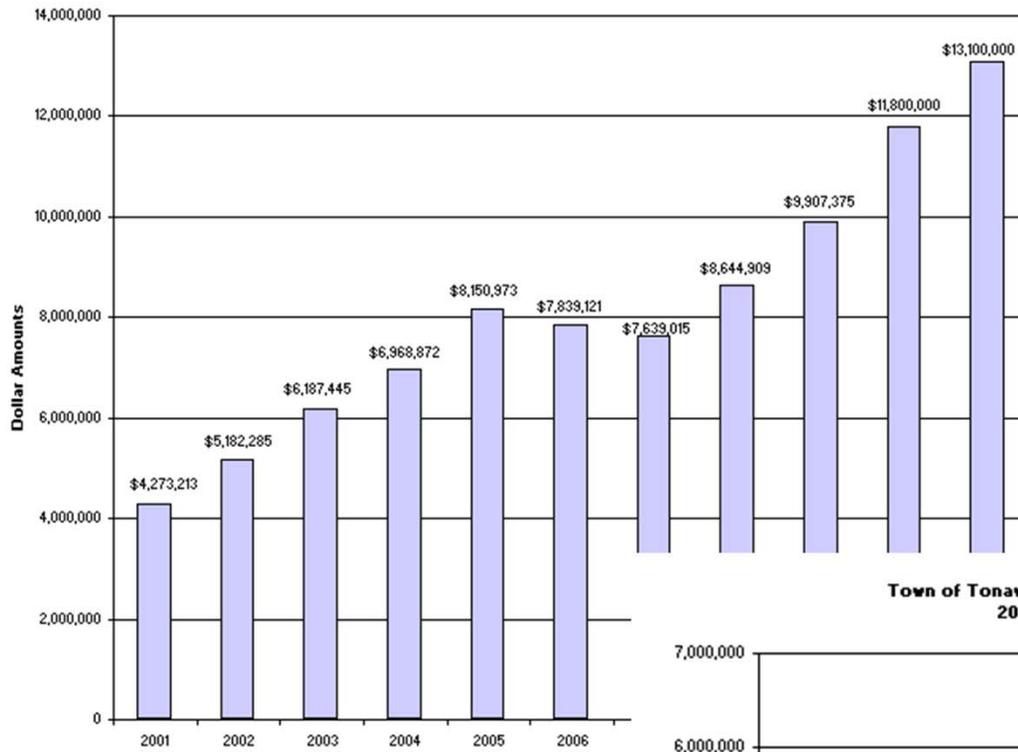
## Challenges

- Fuel Prices
- Health care & retirement costs
- Infrastructure investment
- NRG Huntley PILOT
- Loss of Empire Zone
- FUSRAP, Seaway Landfill, Town Landfill, Praxair
- Air Quality
- Loss of Erie County Vector Control Program
- Homeland Security



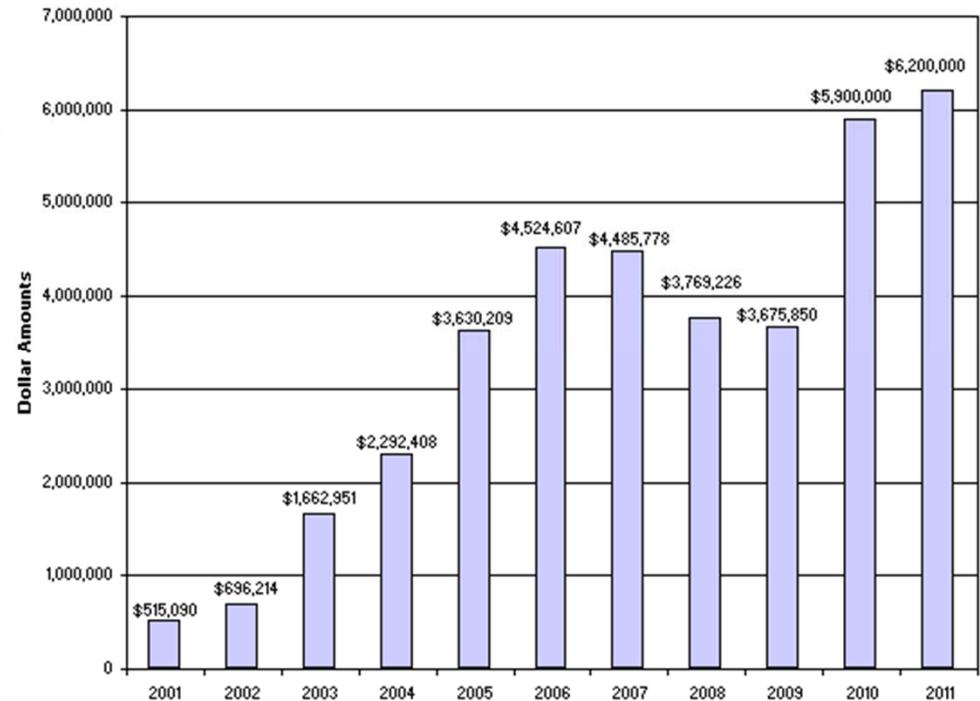


**Town of Tonawanda Health Insurance Costs - Operating Funds**  
2001 - 2009 Actual and 2010 - 2011 Budget

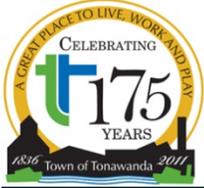


## Health Costs

**Town of Tonawanda Retirement Costs - Operating Funds**  
2001 - 2009 Actual and 2010 - 2011 Budget



## Retirement Costs



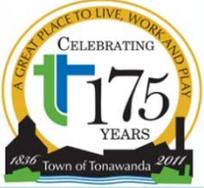
# Rodent Control



The Town of Tonawanda does not have regulatory authority or resources for proactive rodent control. The Animal Control office CANNOT abate rodents or other wildlife. Up to 2011, the Eric County Health Department managed a Vector Control program whereby they could assist property owners with rodent management however this program was recently discontinued. Below is a list of items you can do to help control rats.

- ◆ Eliminate a rat's source of food and water.
- ◆ Store garbage in totes with tight fitting lids.
- ◆ Remove uneaten pet food and store food in rat proof containers.
- ◆ Clean up pet droppings on and around your property daily.
- ◆ Avoid wild animal and bird feeders use except in such a manner as allowable in Section 181-17.1 of the Town Code.
- ◆ Keep yards trash free and clean areas behind wooden steps, under decks or any other sites that may provide shelter.
- ◆ Cut down high grass and weeds.
- ◆ Pile wood and other storage materials away from walls and at least 18 inches above the ground.
- ◆ Make sure windows and doors close tightly and place heavy screening on all basement windows.
- ◆ Seal any exterior holes in your home's foundation and walls.
- ◆ Fasten floor drains to keep rats from entering through sewers.





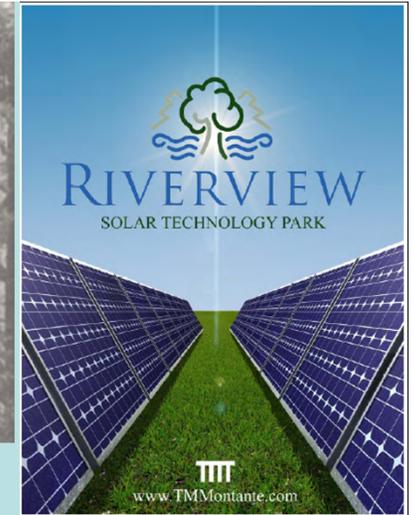
# GOOD NEWS 2011

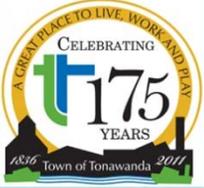
## Opportunity

- Prime market Location
- Riverview Solar Technology Park
  - Electro Sonic
  - CSX Railroad
  - Green Career Institute
- Niagara River World
- Tonawanda Opportunity Area
- Brownfield Remediation, 5335 River Road
- Polymer Applications Cleanup
- Delaware Avenue Corridor Redevelopment
- Senior Housing
- River Road Townhouse Project
- EPA Tonawanda E3 Partnership
- Paddock Chevrolet Top Dealer
- K-9 “Tank”



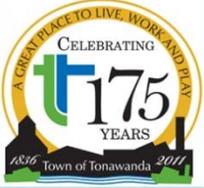
A rendition above shows what the side of the 16 townhomes facing the Niagara River will look like once Kenmore architect Mark Tiedemann is able to start building on the River Road property.





# K-9 Unit





## Elected Officials

Joseph H. Emminger, Deputy Supervisor, Councilman

John A. Bargnesi, Jr., Councilman

Daniel J. Crangle, Councilman

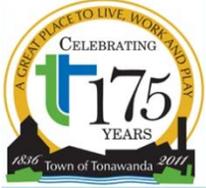
Lisa M. Chimera, Councilwoman

Bradley Rowles, Highway Superintendant

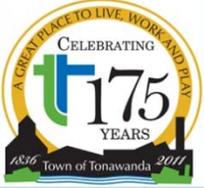
Melissa Brinson, Town Clerk

J. Mark Gruber, Town Justice

Daniel T. Cavarello, Town Justice



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Thank you for your attention  
and interest in the Town of  
Tonawanda

“A Good Place to Live, Work and  
Play!”